

Vermont Pharmacists Association
P.O. Box 1172
Montpelier, Vermont 05601-1172

Return service requested.

**A CONTINUING EDUCATION
PROGRAM FOR ALL
REGISTERED PHARMACISTS
AND
PHARMACY TECHNICIANS**

Goal:

*Promote and Encourage
Pharmacist Delivered Patient Care*

**Vermont Pharmacists
Association
Fall Meeting**

Sunday, November 13, 2011

**Hampton Inn and Event
Center**

**42 Lower Mountain View Drive
Colchester, VT 05446**

Accommodations

Mention VPA for a Discounted Room Rate

802-655-6177

Directions

From I-89N: Exit 16 turn right on Rt 7 1/4 mile turn right on Mountain View. Hotel on right.

From I-89S: Exit 16 turn left on Rt 7 1/4 mile turn right on Mountain View. Hotel on the right.

From Burlington International Airport: Turn left at entrance. At first intersection turn right. Follow to I-89 North. From I-89 North take Exit 16. Turn right.

Learning Objectives

At the end of this program participants should be able to:

Cultural Responsiveness – What is the role of the Pharmacist

- Define health literacy, general literacy, functional illiteracy, marginally literacy, functional literacy, and high-level literacy.
- Describe different relationships between health illiteracy and health outcomes.
- Identify red flags indicating limited literacy.
- Utilize at least 2 strategies to improve health literacy.

Making a Difference in Patient Safety

- Describe basic types of human error
- Explain why rule violation becomes routine in our processes of care
- List error reduction strategies and rank by their likely impact on enhancing safety
- Define three major requirements for a solid design that supports the delivery of safe and effective care and
- Describe the “design target” for any effort that may impact how care is delivered.

Fees/Refund Information

VPA Members\$125
Non-VPA Members \$275 (includes membership)
VPA Pharmacy Technicians.....\$125
Non-VPA Pharmacy Technicians ... \$160 (includes membership)
VPA Students \$10
No partial credit, all sessions must be attended.
Please register early—walk-ins will not be turned away.
No refunds.
Acknowledgement of Financial Support will be made the day of the program.

Requirements for Credit

Statements of Credit will be issued to participants electronically by logging onto the website: <http://www.rxce.neu.edu> and completing the program specific evaluation form. Participant names will be checked against program attendance sheets for verification of attendance. Evaluations will remain open on-line for 30 days. Please make every effort to arrive on time. No credit will be given to those participants who arrive more than fifteen minutes after the start of the first program.

Evaluation

All participants will have the opportunity to review the educational sessions and speakers and to identify future educational needs.

Speakers and Credentials

Nathaniel M. Rickles, PharmD, PhD, BCPP

Assistant Professor of Pharmacy Practice & Administration Department of Pharmacy Practice
Northeastern University School of Pharmacy

Kim Wong, PharmD

Manager of Pharmacy Operations
Neighborhood Health Plan

Anita Young, Med, RPh

Director of Continuing Pharmacy Education
Northeastern University School of Pharmacy

Brian Shea, PharmD

Senior Manager, Provider Systems Practice
Accenture Health and Life Sciences Practice

Schedule of Educational Activities

7:00 – 8:00 am Registration, Breakfast, Exhibitors Showcase,
Welcome

8:00 – 9:30 am Cultural Responsiveness – What is the Role of the Pharmacist Part 1

9:30 – 9:45 am Coffee Break – Exhibitors Showcase

9:45 – 11:15 am Cultural Responsiveness – What is the Role of the Pharmacist Part 2

11:15 am – 12:00 noon Business Meeting

12:00 – 1:00 pm Outstanding Lunch

1:00 – 3:00 pm Make a Difference in Patient Safety

Accreditation Statement

Northeastern University, Bouvé College of Health Sciences, School of Pharmacy, and Office of



Continuing Education is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program is acceptable for 5 contact hours (0.5 ceus) of

continuing pharmacy education. This program is not ACPE approved for pharmacy technicians.

AND 0027-9999-11-075-L05-P – knowledge based contact hours – 0.2 ceus

AND 0027-9999-11-075-L04-P – knowledge based 3 contact hours –0.3 ceus

Statement of Disclosure

In accordance with the Criteria for Quality and Interpretive Guidelines of the Accreditation Council for Pharmacy Education, Northeastern University, Bouvé College of Health Sciences, School of Pharmacy, Office of Continuing Education will disclose any interest or affiliation a speaker might have with a supporting commercial organization. Such disclosure will be made available on the day of the program.

Continuing Pharmacy Education Program Registration

Registration Deadline: October 31, 2011

YES. Please sign me up for the Vermont Pharmacists Association Fall 2011 Meeting.

Meal Preference: Carnivore Herbivore

Name _____

Home Address _____

City _____

State _____ Zip _____

Telephone (Daytime) _____

Work E-mail _____

State and Pharmacy License No. _____

Mail: Make check payable to Vermont Pharmacists Association with the registration form to:

Vermont Pharmacists Association
James Marmar, Executive Director
P.O. Box 1172
Montpelier, VT 050501-1172

For more information, contact James Marmar, Executive Director,

vtpa@sover.net or
877-483-2646
(phone or fax).